RIA SHAH

RESEARCH | USER EXPERIENCE | STRATEGY | PRODUCT

Linkedin

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I wear many hats, collaborating across design, engineering, product, and research. I speak each team's language, understand constraints, and turn them into opportunities for innovation. My foundation in human-centered tech and a master's in <u>Design</u> <u>Futures</u> at the <u>Royal College of Art</u> help me connect the dots and drive impact.

SKILLS

UX/UI Design Research **Product Management Product Design** Policy Innovation Service Design **Digital Consulting** Product lifecycle/Innovation **Human Centered Design** Adobe Suit Venture Building System Design Interaction Design Data Analysis Figma

WORK EXPERIENCE

STRATEGIST JAN 2025- PRESENT

your2040

- Futures Research & Market Analysis Identify emerging trends and whitespace opportunities for the organization.
- Innovation Strategy & Business Model Exploration Explored industry shifts and designed business models for emerging markets.
- Stakeholder Engagement & Validation Conduct interviews and research to refine hypotheses and validate ideas.

MAY 2025- JULY 2025 DESIGN RESEARCHER

Imperial College London | Wicked Acceleration Labs

- . Operational Management Organized years of unstructured data into a centralized Notion system, reducing communication overhead and improving cross-departmental efficiency by 40%.
- . Digital Transformation Revamped the lab's website into a high-impact, future-ready platform, amplifying visibility and outreach to global stakeholders.
- Flagship Industry Engagement Assisted in conceptulising and executing the 2025 Wicked Symposium, featuring 11 sessions, 32 industry leaders, and 50+ senior executives, establishing it as a premier innovation discourse platform.

DIGITAL CONSULTANT JULY 2022-OCT 2023

<u>Larsen & Toubro infotech - (Clients : Qatar airways/ NBCU - New York)</u>

- Scalable Design for 50,000+ Global Users Worked as a consultant for Qatar Airways B2E software, collaborated on design sprints and co-creation workshops with product managers, engineers, and clients to ideate, test, and refine proof-of-concept experiences.
- Global collaboration & high-impact design Conducted concept and usability testing, gathering actionable feedback to refine user-centered wireframes and prototypes tailored to customer requirements.
- Cross-continental design integration Coordinated closely with overseas stakeholders and developers to align on project goals and ensure seamless integration across NBCU's global teams.

EDUCATION

ROYAL COLLEGE OF ART SEPT 2024 - 2025

Masters of Design - Design Futures

INDIAN SCHOOL OF DESIGN & INNOVATION JULY 218-2022

Bachelors of Design - Product Design

JULY 2018-2021 **MUMBAI UNIVERSITY**

Bachelors of Arts - Psychology & Sociology

INTERNSHIPS | FELLOWSHIP

- Mercedez Benz | Mercedez Benz beVisioneers | Present
- UX/UI Intern | Mondelez International | Jan 2022 July 2022
- UX Research Intern | Angel One | May 2021 Aug 2021
- Design Research Intern | Think Design | May 2020 Jul 2020
- Research Intern | Eztablish | May 2019 Dec 2019

ACHIEVEMENTS | CERTIFICATIONS

- UIUX Specialization: California University of Arts | 2020
- · Inferno, Head of Hospitality Department | 2019
- Kotak Educational Foundation Social Services | 2019
- Design-Led Strategy: Design thinking for business strategy | 2020
- Scholarship student at ISDI | 2018
- Eumind Exchange Program Netherlands | 2016 -17